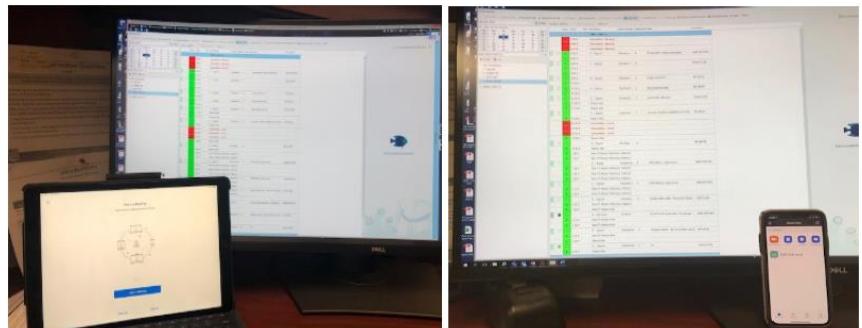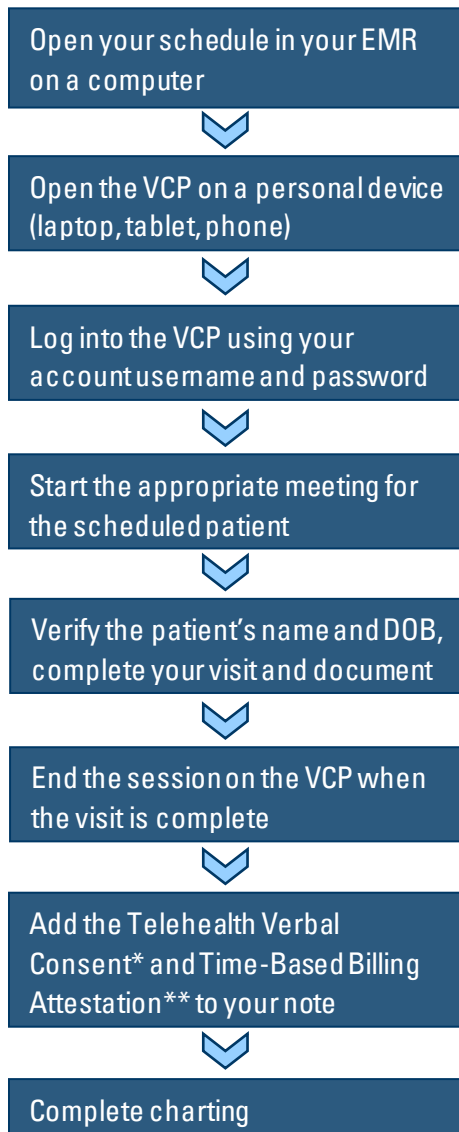# Target: Ambulatory Providers

Quick Reference: Using Two Devices for Telehealth Visits

Please Note: The codes listed below are applicable to MDs' and APPs' documentation and billing only.

Provider Telehealth Quick Reference Dual Device Setup: Computer for EMR & Tablet/Phone for Video Conferencing Platform (VCP)

Open your schedule in your EMR on a computer

⌄

Open the VCP on a personal device (laptop, tablet, phone)

⌄

Log into the VCP using your account username and password

⌄

Start the appropriate meeting for the scheduled patient

⌄

Verify the patient's name and DOB, complete your visit and document

⌄

End the session on the VCP when the visit is complete

⌄

Add the Telehealth Verbal Consent* and Time-Based Billing Attestation** to your note

⌄

Complete charting

⌄

Telehealth Verbal Consent*" Add the following verbiage to the top of EACH progress note: "Obtained patient's verbal consent to treat them and their agreement to <org's initials> financial policy and NPP via this telehealth visit during the Coronavirus Public Health Emergency".

⌄

New Patient Telehealth Visit Type
99201 – 10 minutes (complexity or time-based)
99202 – 20 minutes (complexity or time-based)
99203 – 30 minutes (complexity or time-based)
99204 – 45 minutes (time-based only)

Established Patient Telehealth Visit Type
99211 – 5 minutes (complexity or time-based)
99212 – 10 minutes (complexity or time-based)
99213 – 15 minutes (complexity or time-based)
99214 – 25 minutes (complexity or time-based)

⌄

Time-Based Billing Attestation** Add time-based attestation to notes when possible using the time by the appropriate code above.

Target: Ambulatory Providers / Clinical Staff

Quick Reference: Using Computer for Telehealth Visits

Please Note: The codes listed below are applicable to MDs' and APPs' documentation and billing only.

Provider Telehealth Quick Reference for using only a Computer for Telehealth Visits Using a Videoconferencing Platform (VCP)

Open your schedule in your EMR

⌄

Open the VCP on the same device that your EMR is open

⌄

Copy and paste the link for the VCP meeting into your web browser

⌄

Join the meeting on a computer with a camera and microphone (preferably with 2 screens)

⌄

Verify the patient's name and DOB, complete your visit and document

⌄

End the VCP when the visit is complete

⌄

Add the Telehealth Verbal Consent* and Time-Based Billing Attestation** to your note

⌄

Complete charting

Telehealth Verbal Consent*" Add the following verbiage to the top of EACH progress note: "Obtained patient's verbal consent to treat them and their agreement to <org's initials> financial policy and NPP via this telehealth visit during the Coronavirus Public Health Emergency".

⌄

New Patient Telehealth Visit Type
99201 – 10 minutes (complexity or time-based)
99202 – 20 minutes (complexity or time-based)
99203 – 30 minutes (complexity or time-based)
99204 – 45 minutes (time-based only)

Established Patient Telehealth Visit Type
99211 – 5 minutes (complexity or time-based)
99212 – 10 minutes (complexity or time-based)
99213 – 15 minutes (complexity or time-based)
99214 – 25 minutes (complexity or time-based)

⌄

Time-Based Billing Attestation** Add time-based attestation to notes when possible using the time by the appropriate code above.